

Dstny – Network Consultant

About the Role...

Our mission is to make business communication as easy as possible for employees and customers, today and tomorrow. We provide small and large companies with a modern all-in-one communication platform for voice, chat, and video, as well as advanced networking and security solutions. Today, there are already over 3.5 million users in Europe who communicate, collaborate, and provide excellent customer service using our tools. But we don't stand still because our market keeps evolving, and Dstny is growing with it.

Due to our sustainable growth, we are constantly looking for enthusiastic people to join our team. What do we offer in return? An amazing, renovated workplace, fantastic colleagues, the opportunity to work from home, various team building activities and company events, great customers... and much more.

Does that sound like music to your ears? Read on, and who knows, you might soon embark on your new Dstny adventure.

As a Jr. Network Engineer at Dstny BE, you'll be working within the Delivery team and be responsible for configuring and setting up customer and backbone equipment, ensuring everything runs smoothly from start to finish.

Here are some of the things you'll be doing:

- Handling **configuration requests** from **project managers and UC project consultants**.
- Providing support to technicians on-site facing technical challenges.
- Preparing all necessary **technical pre-configurations for customer installations**.
- Acts as the **technical consultant in customer-facing projects**, working closely with the Project Manager to deliver the **technical scope**.
- Assisting our field engineers during installations and **troubleshooting** any technical problems that arise.
- Thinking proactively about **optimizing and adjusting procedures and processes** within the delivery team.
- Providing **training and coaching** to team members within the delivery team.
- **Creating** and maintaining accurate **technical documentation** to ensure everyone is on the same page.

What we're looking for in you...

- Ideally, you hold an **engineering degree or technical master's, with a minimum of a bachelor's** degree in IT/ICT or equivalent experience.
- At least 2 years of experience in IT/ICT is preferred, but we're also open to those looking for their first job challenges!
- Fluent oral and written communication skills in Dutch, French, and English.
- **Knowledge of networking, including Layer3, Layer2, Security, Voice and VoIP, and network equipment configuration via CLI.**
- Experience or knowledge of Meraki, SD-WAN and firewalling is important.

- A positive attitude, flexibility, and the ability to manage stress.
- Great communication skills and a customer-focused, solution-oriented attitude.
- The ability to prioritize tasks and keep operations running smoothly.
- A passion for automation and basic programming skills in Python/PHP/Bash/... (or at least an interest in learning!).
- You'll be working in a small team with three colleagues within the delivery department and have a customer-facing role where customer experience is key.
- What we love about you:
 - An excellent sense of humor.
 - A willingness to collaborate and support each other.
 - A drive for continuous learning and adapting to changing circumstances.

What we can offer you...

- A key role in a fast-growing European tech company
- A collaborative, no-nonsense culture with room for initiative
- A team of passionate colleagues who love what they do
- A chance to make a real impact on Dstny's growth journey
- A challenging job in a fast-growing company where you can also grow yourself (with plenty of room for training)
- A competitive salary, including an eco-friendly company car with fuel/charging card or an interesting flexible mobility budget.
- Electronic meal vouchers, health insurance.
- Seniority days: extra vacation days based on your seniority (1 day every 3 years, up to a maximum of 4 days)
- Flex Income Plan: tailor extra advantages using your budget of your 13th month
- Access to Benefits@Work: enjoy discounts at a wide range of popular brands and retailers
- Flexible working hours, with the possibility of remote work. Because in digitalization, we should set a good example, right?
- A pleasant working environment in a renewed Dstny house, customized to the wishes of our Destinians.
- A great team of colleagues and wonderful customers.
- A friendly atmosphere with regular fun team-building activities or company events.
- Always fresh soup, fruit, and delicious coffee.
- To be a part of the Dstny family: an ambitious, inclusive and people-centric organisation

<https://dstny.be/>