

## Destiny – Porting Administrator

### About the role...

As Porting Administrator at Dstny you will be responsible for **managing the fixed and mobile number porting processes** for both internal colleagues, direct customers and wholesale partners, nationally and internationally.

This involves **preparing and submitting FNP** (Fixed Number Portability) files, **coordinating with internal teams** and **external providers**, and **resolving porting issues quickly and efficiently**.

With a focus on **accuracy, customer experience, and regulatory compliance**, you will ensure **seamless number transitions** and effective **communication** across all stakeholders.

You are seen as the expert within our Delivery team with regards to mobile and fixed portings.

### What we are looking for...

- You have a **Professional Bachelor** or equivalent work experience
- Experience in the **telecom** sector is a **big plus**
- You are – preferably - bilingual (NL/FR) – knowledge of English is also required
- You have a **customer and partner-oriented mindset**
- You work in an **accurate** and **structured manner**
- You work **efficiently** and are **solution-oriented**
- You can keep an **overview of multiple, simultaneous projects**
- You are **flexible** and **set priorities easily**
- You're **organized, structured, and work independently** like a pro
- In addition to proficiency with various Office tools and internal systems, we also expect strong Excel skills

### What we can offer you...

- A challenging job in a fast-growing company where you can also grow yourself (with plenty of room for training)
- A competitive salary, including an eco-friendly company car with fuel/charging card or an interesting flexible mobility budget.
- Electronic meal vouchers, health insurance.
- Seniority days: extra vacation days based on your seniority (1 day every 3 years, up to a maximum of 4 days)
- Flex Income Plan: tailor extra advantages using your budget of your 13th month
- Access to Benefits@Work: enjoy discounts at a wide range of popular brands and retailers
- Flexible working hours, with the possibility of remote work. Because in digitalization, we should set a good example, right?

- A pleasant working environment in a renewed Dstny house, customized to the wishes of our Destinians.
- A great team of colleagues and wonderful customers.
- A friendly atmosphere with regular fun team-building activities or company events.
- Always fresh soup, fruit, and delicious coffee.

Are you convinced? Don't wait any longer and apply via the form below.

#LI-MC1

<https://dstny.be/>